



## Beverly Lauck, MN RNP

### Education

M. N - Master's in Nursing

University of Oregon Health Sciences Center – Specialty Psychiatric Nursing  
– Psychiatric Nurse Practitioner - 1980

B.A – University of Colorado - Bachelor of Science Nursing – 1972

### Experience

Healthcare Ombudsman/Mediator implemented program of transparency during adverse outcomes. Initiated physician and staff training, referral system and financial recovery process.

Thirty years as a psychiatric nurse practitioner. Prescribing and working with adult, geriatric patients and chronically mentally ill in the State of Oregon for twenty years.

Healthcare program development, budget planning and community organization for grant development. Wrote and managed Federal grants for County Health Department.

Managed an in-patient psychiatric unit in Cartegena, Colombia - Peace Corps. Trained staff, prioritized budget needs. Performed community outreach.

### Work Experience

- Healthcare Ombudsman/Mediator - Kaiser Permanente
- Senior Clinical Consultant Quality Department - Kaiser Permanente
- Psychiatric Mental Health Nurse Practitioner in private practice. Practice limited to adults and geriatrics.
- Health Services Specialist - Multnomah County Health Department, Portland, OR.

### Publications/ Presentations

- *Nursing Research*, 1983, Patient Follow-Through from Emergency Room Referrals".
- Role of the Healthcare Ombudsman/Mediator – National Quality Conference  
Communicating During Unanticipated Adverse Outcomes - MD Specific Presentations
- Working with the Ombudsman/mediator/Dealing with Difficult Cases